

On 4 October 2004 St Albans City and District Council, working in partnership with NCP, will take over the enforcement of parking restrictions in the district.



The aims are:

- To benefit pedestrians, cyclists, bus passengers as well as all other drivers by reducing the amount of illegal and inconsiderate parking.
- To improve road safety through enforcement action against drivers of illegally and dangerously parked vehicles.
- To reduce pollution, particularly through the city centre by improving traffic flow.
- To reduce congestion by controlling the parking of vehicles on street
- To ensure a better use and turnover of on street parking areas, enabling more vehicles to park during the day.

- Improve the street environment for those who visit, live or work in the District.

What will this mean?

The changes relate to the manner of enforcement and will not alter any of the existing parking restrictions. Some motorists may initially feel that new restrictions have appeared, this is not true. There will however, be a greater number of Parking Attendants patrolling the streets and car parks.



Parking attendants will wear a distinctive blue uniform. In addition to enforcement, they will also provide assistance to motorists wherever possible. They will also be seeking to reduce street crime and anti-social behaviour by working with the police and CCTV surveillance.

The Parking Attendants will issue Penalty Charge Notices (PCNs) for parking contravention on the road as well as in the car parks.

For example:

- Parking on double yellow lines
- Parking in loading bays
- Overstaying time periods in limited waiting areas.
- Not parking within the marked bays.

Parking Attendants will not be paid according to how many tickets they issue.

The Penalty Charge will be £60 discounted to £30 if paid within 14 days.

The Police will still enforce Fixed Penalty Notices for obstructive parking and moving traffic offences, for example, parking on the zig-zag markings of a pedestrian crossing.

What do I do if I receive a PCN?

Do not ignore PCNs. They may carry extra penalties if not paid (or contested) promptly. In order to qualify for a discount, the payment must be received within 14 days. Details of how and where to pay are shown on the back of the PCN.

The PCN will show the alleged contravention, the date, time and location. If you feel it was wrongly issued, or that there are special circumstances in your case you should write to the address below. The PCN may be cancelled, or your challenge turned down, in which case you will be informed about your rights to take the matter further. If you write to the Council promptly you will be given another opportunity to pay at the reduced rate even if your challenge is turned down.

If you wish to challenge the issue of your PCN you have to do so in writing to:

**The Parking Shop
Drovers Way
St Albans
AL3 5EB**

If you have any questions about parking enforcement within the District please contact The Parking Shop on 0845 601 7803 from 4 October 2004.



**Disabled
blue/orange
badge holders**

Badge holders are reminded to park in accordance with the guidance issued with their badges. Please ensure that your badge and clock are displayed correctly wherever you park.

Throughout the district blue/orange badge holders can:

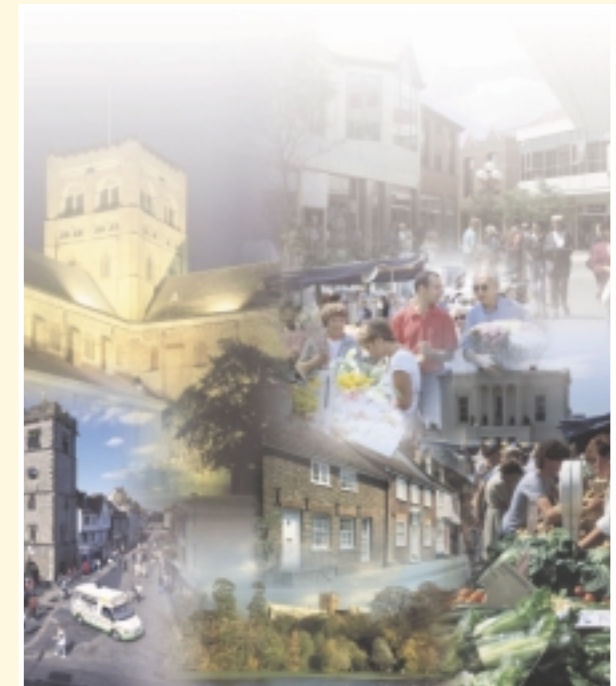
- park on single or double yellow lines for up to 3 hours, except where there is a ban on loading/unloading.
- park for free in pay and display bays for 3 hours

In Pedestrian areas, such as in the centre of St Albans, waiting and loading restrictions may be in force even where there are no yellow lines shown on the road or kerb.



**New Parking
Enforcement**

4 October 2004



This leaflet can be obtained in alternative formats, eg. in braille, large print, on audio tape, or e-mail by contacting the council's public relations section on tel: 01727 819316/7

St Albans District Council,
St Peter's Street,
St Albans AL1 3JE
Telephone: 01727 866100

 **St Albans**
CITY AND DISTRICT
www.stalbans.gov.uk

 District Council Offices telephone number is 01727 819570. This service is customers with a hearing impairment.

